Provider & Stakeholder Questions and Answers (Q&A)

Updated: 2020-09-21 | SUBJECT TO CHANGE

BH/Homelessne ss	Hi Emma! I'm new to these webinars since I do have a few questions related to linking adults with mental health conditions and houselessness to community resources. Can I email those to you or to someone else separately? I don't want to disrupt today's presentation:)	Feel free to email to DOH.BHA.BHHcovid19response@doh.hawaii.gov. This email is monitored by several people and they triage the questions for whoever is the best person to respond.
Return to Work	Do you have a policy for COVID and returning to work.	Organizations have created their own return to work policy, but CDC has guidelines related to that. Also, other employee services (i.e. ProService Hawaii) has worked with their member organizations on setting those up. If you have individuals that were positive for COVID-19 and went into isolation, and the isolation is cleared, per CDC and DOH guidance, those individuals should no longer be able to transmit the virus to others. DOH issues the time clearance and medical clearance. The issue that we continue to see with both individuals trying to access services and people trying to return to their place of employment, some employers or providers have a test-based clearance policy versus the time-based clearance that is recommended. The challenge with having a test-based clearance policy for people to return to work is individuals that previously tested positive, the virus may remain in the system for a number of weeks, which is why the time-based clearance is the adopted policy.
Sex Trafficking	What is the organization Tim represents?	Hoʻōla Nā Pua (Hoolanapua.org) HNP's Free webinars are always posted here: https://www.eventbrite.com/o/hoola-na-pua-25387030899

Sex Trafficking	Tim, in the study you presented, how were the 363 individuals who were interviewed selected?	The surveys were issued as randomly as possible to those receiving services, the 363 were the number of surveys returned. The link to the Third Study executive summary can be found here: https://humanservices.hawaii.gov/wp-content/uploads/2020/02/ST-in-Hawai%E2%80%98i-Executive-Summary-January-2020-FINAL-2.pdf
Sex Trafficking	This information you just shared is critical to include in the public school system. How much of it is?	Hoʻōla Nā Pua and Susannah Wesley Community Center present in schools to both educators and students. It's definitely a significant place where it has to be done and it must be engaging to students, parents, community members, educators and administrators so everyone is talking the same language and understands the same content. The challenge is getting into the schools, so community advocates are greatly needed to encourage schools to open their doors.
		If anyone is interested in training, training is offered at all levels from beginning to advanced, so whether it's for service providers or children in schools, please let the Hoʻōla Nā Pua or Susannah Wesley CC know.
Other	I'd like to share ASAM has sent out an email to me regarding steps for SUD programs. I highly recommend those working in a SUD program to read Another question is if the media is aware of the 10 day positive but negative symptoms letter as I have not heard the media report this. There seems to be continued fear by patients and staff even with the DHS letter clearance after 10 days with no symptoms but positive test Thank you!	[Answered by Emma Grochowsky] Hi Abby! I'm happy to announce the reminder about the ASAM email for SUD programs - I'm not on the ASAM mailing list so if there's any additional information about it that you'd like me to share, please let me know. I'm not sure if our presenters today can answer the question about the 10-day clearance, but if not, we can post the answer on the BHHSURG website Q&A. It's definitely a topic that many people are confused about.
Other	Sherrie: Your take on Covid care in PI communities now?	We're seeing the numbers go down, but what we need to recognize in our communities is that we still need to have some vigilance, practice physical distancing, mask wearing, not gathering; things that are very culturally ingrained in many of our Pacific Islander communities. In our communities, we are already projecting out and talking about vaccines/vaccinations and what that looks like for some of our NH and PI communities, especially

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	when we have some cultural background to make sure that the information is accurate and the messaging is appropriate. There are ongoing needs that we need to recognize. With the increase in the COVID positive cases in certain pockets of Pacific Islander communities, our FQHCs as well as our other healthcare systems have been working hard to work with families and communities to provide not just care in terms of contact tracing, but other pieces that impact social, housing, education, and other things in a way that is culturally sensitive but also in language as best as possible.